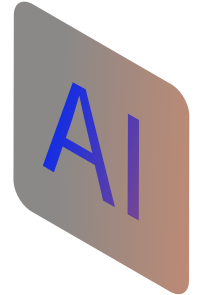




# Seamless Implementation Services for Kore.ai XO Platform and Solutions

Pronix specializes in delivering end-to-end implementation services for the Kore.ai XO Platform and Solutions, enabling businesses to harness the power of **Conversational and Generative AI**. Our expertise spans **AI Virtual Assistants, Intelligent Agents, and Workflow Automation**, designed to enhance **Customer and Employee experiences (CX/EX)** while driving operational excellence.

With **Kore.ai**-certified professionals and tailored implementations, **Pronix** ensures scalable, secure, and compliant solutions across industries such as Healthcare, Finance, Retail, Manufacturing and many more.



“ **Leading with AI.  
Innovating with Digital.** ”

## Pronix offers implementation expertise in:

- **XO Platform:** Build scalable enterprise-grade Virtual Assistants.
- **Contact Center AI:** Seamless CX with integrated AI.
- **Automation AI:** Streamline workflows for operational efficiency.
- **Agent AI:** Empower service teams with actionable insights.
- **Search AI:** Deliver intuitive, contextual search results.
- **GALE:** Automate back-office processes for maximum efficiency.

## Pre-Built Assist Solutions

- **IT Assist:** Automate ticket resolution.
- **HR Assist:** Manage employee queries and onboarding.
- **Recruit Assist:** Streamline hiring workflows.
- **Bank Assist:** Enhance banking services.
- **Health Assist:** Improve patient engagement.
- **Retail Assist:** Personalize shopping experiences.
- **Travel Assist:** Simplify bookings and customer support.

## Core Offerings

- **AI for Service:** Enhance CX through contact centers, customer support, and workflows.
- **AI for Work:** Optimize EX with IT automation, HR support, and employee portals.
- **AI for Process:** Automate financial operations, supply chain tasks, and back-office workflows.

## Professional Services

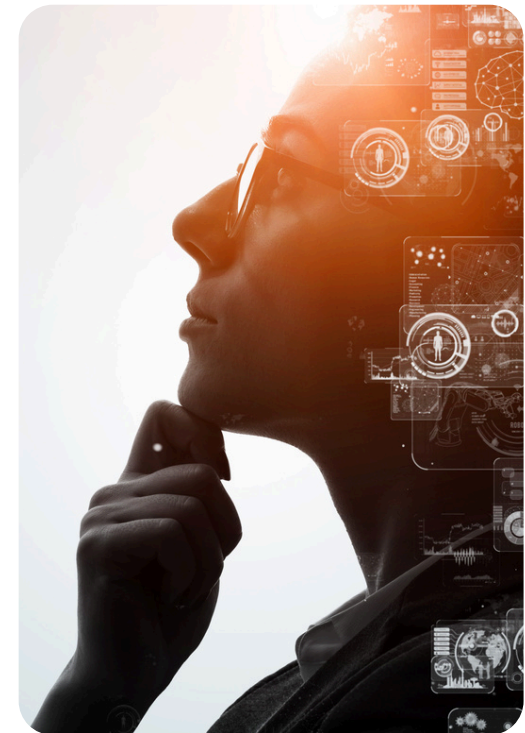
Our professional services empower organizations to harness Conversational AI, delivering personalized, “natural” user experiences with faster time-to-market and lower total cost of ownership.

### Kore.ai-trained professionals include:

- **Conversational Designers:** Craft engaging conversational flows.
- **Bot Developers:** Build robust Virtual Assistants.
- **NLP Analysts:** Optimize language understanding.
- **Prompt Engineers:** Maximize AI accuracy.
- **Bot Testers:** Guarantee quality through testing.
- **Business Analysts:** Align solutions with business needs.

## Our Implementation Approach

- **Project Preparation:** Define scope and timelines.
- **Solution Design:** Create tailored AI solutions.
- **Solution Build:** Develop, test, and configure Virtual Assistants.
- **Solution Finalization:** Conduct reviews, training, and readiness checks.
- **Go Live & Support:** Deploy solutions and provide ongoing assistance.



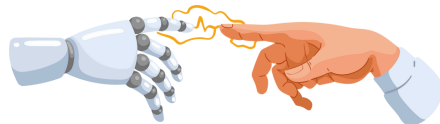


## Why Pronix?

- **Expertise:** Industry-leading Generative AI implementation services.
- **Scalability:** Flexible solutions tailored to grow with your business.
- **Compliance:** Adherence to GDPR, HIPAA, and other industry standards.
- **Customization:** Address unique challenges with tailored implementations.

## Quick Wins for Standardized Solutions

- **Templates:** Use pre-configured Virtual Assistants for rapid deployment.
- **Time-to-Market:** Deliver measurable outcomes in weeks.



“Gen AI Agents helped reduce our operational costs by 40%”

CTO, Financial Services



“AI chatbots increased customer satisfaction by 30%”

CDIO, Major Manufacturing Company

## Post-Implementation Support

- Monitoring & Analytics
- Optimization
- Managed Services
- Training Services

## Measurable Outcomes

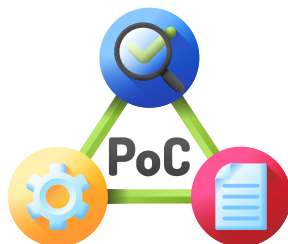
- 30% reduction in resolution times.
- 50% increase in self-service rates.
- 20% improvement in customer satisfaction (CSAT).

## Partner Support

Pronix drives success with faster delivery, co-branded services, and seamless implementations.

## Complimentary Proof of Concept (PoC)

- AI Chatbot or AI Agent setup for 1 business use case.
- Evaluation in a non-production environment.
- Duration: 2 weeks.
- Cost: Complimentary (\*Conditions Apply).



## Tailored Solutions

Pronix delivers localized language models and industry-specific customizations to address unique client requirements.



## Ensuring Long-Term Success

- Adherence to GDPR, HIPAA, and industry standards.
- Continuous support for scalability and ROI.

## Our Digital Ecosystem Partners

